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DOCKET NO. 2000-149C and DOCKET NO. 2010-220C
AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

CERTIFICATED COMPANY INFORMATION

Global Connection Inc. of America
Company Name

Dba/fka

678-741-6240
Telephone #

5555 Oakbrook Parkway, Suite 620

Mailing Address

Norcross, GA 30093

City, State, Zip Code

5555 Oakbrook Parkway, Suite 620

Business Location

Norcross, GA 30093

City, State, Zip Code

Gwinnett
County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company (CSC)

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. David S. Skogen, President/CEO

General Manager (Include address if different than above.)

678.741.6245 / 678.741.6333 / dskogen@gcioa.com
Telephone Number Facsimile Number E-mail Address

B. Oscar Munoz, Customer Service Manager

Customer Relations / Complaints Representative (Include address if different than above.)

678.741.6210 / 678.741.6333 / omunoz@gcioa.com
Telephone Number Facsimile Number E-mail Address

C1. Edward W. Smith, Chief Financial Officer

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

678.741.6246 / 678.741.6333 / esmith@gcioa.com
Telephone Number Facsimile Number E-mail Address

C2. 877.511.3009

Customer Contact (Toll Free Number)

D. Riad Amastha

Engineering Operations (Include address if different than above.)

678.741.6263 / 678.741.6333 / ramastha@gcioa.com
Telephone Number Facsimile Number E-mail Address

E. Riad Amastha

Test and Repair (Include address if different than above.)

678.741.6263 / 678.741.6333 / ramastha@gcioa.com

RECEIVED

PS
MAIL / DMS

Telephone Number

Facsimile Number

E-mail Address

F. Issa Elkhoury
Emergencies (During non-office hours)
 Cell: 404.434.3473 / 678.741.6333 / ielkhoury@gcioa.com
 Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Angela Briggs, Paralegal
Regulatory Officer (Include address if different than above.)
 678.741.6240 / 678.741.6333 / abriggs@gcioa.com
 Telephone Number Facsimile Number E-mail Address

H. Angela Briggs, Paralegal
Dual Party Mailings (Name)
 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
 Mailing Address
 678.741.6240 / 678.741.6333 / abriggs@gcioa.com
 Telephone Number Facsimile Number E-mail Address

I. Edward W. Smith, CFO
Interim LEC Fund Mailings (Name)
 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
 Mailing Address
 678.741.6246 / 678.741.6333 / esmith@gcioa.com
 Telephone Number Facsimile Number E-mail Address

J. Angela Briggs, Paralegal
Universal Service Fund Mailings (Name)
 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
 Mailing Address
 678.741.6240 / 678.741.6333 / abriggs@gcioa.com
 Telephone Number Facsimile Number E-mail Address

K. Angela Briggs, Paralegal
Gross Receipts Mailings (Name)
 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
 Mailing Address
 678.741.6240 / 678.741.6333 / abriggs@gcioa.com
 Telephone Number Facsimile Number E-mail Address

L. Angela Briggs, Paralegal
Lifeline Mailings (Name)
 5555 Oakbrook Parkway, Suite 620, Norcross, GA 30093
 Mailing Address
 678.741.6240 / 678.741.6333 / abriggs@gcioa.com
 Telephone Number Facsimile Number E-mail Address

Angela Briggs
 This form was completed by (print name)


 Signature

Paralegal
 Title

February 27, 2012
 Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

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